

Cancellation & Refund Policy MACROMEX 2026

The following Cancellation and Refund Policy applies to all participants who have completed and paid their registration for the **MACROMEX 2026**.

1. Cancellation Requests

All cancellation requests must be submitted in writing to the Congress Treasury Secretariat at jose.bonilla@cimav.edu.mx
Verbal or informal cancellation requests will not be accepted.

2. Refund Deadlines

- **Full Refund:** Cancellations received on or before **September 1st, 2026**, will be eligible for a full refund, minus a 15% processing fee (due to financial system commissions from the Mexican bank and PayPal).
- **50% Refund:** Cancellations received between **September 2nd, 2026 and October 1st, 2026**, will be eligible for a 50% refund; the processing fee will be covered by the Organizers (due to financial system commissions from the Mexican bank and PayPal).
- **No Refund:** No refunds will be issued for cancellations received after **October 2nd, 2026** or for no-shows.

3. Substitutions

Participant substitutions (transfer of registration to another person) may be allowed until **October 1st, 2026**, upon written request and approval from the Organizing Committee or Symposium Organizers.

4. Processing Time

Approved refunds will be processed within 10 business days after the congress concludes.